

Oaklands Health Centre & Slaithwaite Health Centre

Meeting: Patient Participation Meeting

Date: 9th September

Attendees: Helen Smith, Jane Hobson, Anne Atkinson, Ian Ibbotson & Sheila Dunn

Minutes: Michelle Blackburn

Chair: Dr James Ward

1. Apologies
Margaret Culshaw, Susan Newstead & Helen Kitching
2. Tour De France – no issues re parking arose.
3. Summer appointments – This has passed and although we were very busy we are not aware if it has been better or worse.
4. CQC chair for PPG – Group still feels that it doesn't need one. Dr Ward discussed their previous decision with Dr Shamsee with regard to a chair. The group felt due to the size of our group that it was felt that it wasn't necessary to have a chair. This was also discussed at the Slaithwaites PPG meeting who also came to the same decision as the Oaklands PPG.
 - a. CQC is a regulatory body inspecting us on our services and quality of services. The inspection team are made up of lay people and people with medical backgrounds.
 - b. Dr Ward is a registered manager he has had an hour meeting with the CQC as he is newly appointed.
5. Pre-booking nurses appointments – Booking appointments on the day, wasn't offered another. Confirmed you can still pre-book nurse appointments. A training issue which will be brought up at the next admin meeting.
6. 2% Admission Avoidance care plans – we have had to write to our top 2%. The Government have brought this initiative out. Within 3 months we have to complete all our care plans. The selection is made by computer software.
7. Concerns over telephone call re vitamins: was thought this was cold calling.
8. New staff member – Dr Satnam Singh registrar who is here with us for 6 months. Beth covering maternity leave. Mr Bryan taken over the vasectomy clinics, which are now held on a Saturday morning. We have won a new tender.
9. Flu clinics 27th September, 4th, 25th October and 8th November. We are running it in the usual way. Letters are out shortly.
 - a. Helen suggested we offered the flu appointments to be available online. Michelle to speak with Dr Shamsee as Dr Ward thought this was a very good idea.
10. Elmwood – Dr Ward unsure of the plans for next door.
11. The post office in Thongsbridge is moving to the Petrol station on Huddersfield road.

12. 23rd October the new Lidl opens.

13. A new Sainsbury local to open in Riverside.

Next Meeting 18th November 2014 at 7pm