

Oaklands Health Centre

Notes of Patient Participation Group meeting on 15th November 2011

Attendees: Peter Hebdon
Sheila Dunn
Ian Ibbotson
Helen Smith
Margaret Bowker
Susan Newstead
Celia Somerville

Dr James Ward
Jonathan Himsworth

Apologies: Anne Atkinson
Jane Hobson
Margaret Culshaw

- De Ward welcomed new members Celia Somerville and Susan Newstead to the meeting
- The suggestion box identified a request to put coat hooks in the ladies toilets.
- Dr Ward took the group through the responses re the identification of patient's priorities for the patient DES from both from the patient web-site and those handed in personally.
Dr Ward had summarised the responses into categories:
 1. Appointments - 12 responses
 2. Prescribing/Pharmacy - 8 responses
 3. Clinical services - 6 responses
 4. Web-site/Technology - 4 responses
 5. Estates - 2 responses
 6. Holme Valley - 1 response
- The group agreed that responses identifying priorities for appointments and the dispensary should be included in our proposed survey.
- The group then discussed the draft questionnaire and decided which questions to include/ adapt for the proposed survey.
- Dr Ward agreed to amend the draft questionnaire as per the groups responses.
- A discussion then took place on delivering medicines to patients' homes following some of the responses on the dispensary and the commencement of a new company 'Medicines2Home'. Dr Ward informed the group of his and Dr Shamsee's personal interest in the company and emphasised the aspect of patient choice in using the service
- **Next meeting Tuesday 10th January 2012 at 7pm**