

Drs Shamsee, Ward & Associates
Oaklands Health Centre
Huddersfield Rd, Holmfirth, HD9 3TP
Tel 01484 689111 Fax 01484 689333

P.P.G. MEETING 3/12/13

ATTENDEE'S Margaret Culshaw
Anne Atkinson
Peter Hebdon
Sheila Dunn
Margaret Bowker
Ian Ibbotson
Susan Newstead
Ellen Foster
Dr Ward

APPOLOGIES Jane Hobson

Sheila & Peter gave the group an insight on the Patient Reference Network Group as they had attended a meeting at the textile centre earlier. The next meeting for the Patient Reference Network Group is in March we do need someone to take Sheila's place.

Sheila & Peter felt other Patient Participation Groups were more pro active then our group. Dr Ward said the group should be run by what our group felt comfortable with there is no right or wrong way. It was agreed we need younger people in our group. We need idea's to get them interested, one suggestion was to hold open evenings for CPR, Presentations & self help.

We need to use power points on the television to keep patients informed of our changing services & policies.

Winter Care this scheme will be running from Dec 7th – March 1st.
This is to help take the pressure off A&E & the out of hour's service.
We will be open on a Saturday for emergencies only from 9am-12.30pm.

Patient Survey – Margaret Culshaw asked how useful this was. We do take notice of patients view's & take them into account when looking at ways to improve our services. It's also a good way for us to identify what our patients' needs will be in the future as the population are living longer.

Next Meeting 25th Feb at 7pm