

Drs Shamsee, Ward & Associates

**Oaklands Health Centre
Huddersfield Rd, Holmfirth, HD9 3TP
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Notes of Patient Participation Group meeting on the 7th June 2011

Attendees: Sheila Dunn
Helen Smith
Ian Ibbotson
Jane Hobson
Peter Hebdon
Dr James Ward
Jonathan Himsworth

Apologies/Could not attend: Anne Atkinson
Margaret Bowker
Margaret Culshaw

- Dr Ward gave a warm welcome to Ian Ibbotson as a new member of the group
- Matters arising from the previous meeting – A brief discussion took place on the parking position. We will continue to monitor this and if necessary discuss the use of our parking facilities with Elmwood and the Chemist.
- Dr Ward update the group on the current position with the NHS Reforms and the Pharmacy development for Oaklands. As part of the discussion on the Pharmacy mention was made of the dispensary telephone never being picked up and messages going to the answering machine.
- It was noted that the suggestion box had disappeared
- Dr Ward discussed the Patient Participation Direct Enhanced Service with the group. The following point are noted:
 - The group discussed the promotion of the Patient Participation Group and considered the further advertising of the group in the patient waiting room and on the next practice newsletter
 - The make up of the group was considered in terms of age, gender and ethnicity. Trying to recruit younger members was discussed
 - It was proposed that we use (for example) facebook to progress a virtual group to supplement to working of the main group. This may attract younger people.

Partners: Dr Yusuf Shamsee and Dr James Ward
Associate GP'S: Dr Emma Spencer Dr Nick Henry Dr Sheelagh Kay
Dr David Shutt Dr Amanda Curvengen Dr Jan Sambrook

- It was agreed that a copy of the 'evidence required' table would be circulated to members and the example of patient survey questions (to be included/adapted/not included as appropriate).
 - It was agreed that at the next meeting the group would identify key priorities that would be included in the patient survey
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- Next meeting is to be held on the 13th September 2011

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