

Oaklands Health Centre

Meeting: Patient Participation Meeting	
Date: 19.1.16	
Attendees: Michelle, Helen K, Dr Ward, Tony Clifton, Carol Irving, Carron Ellerton, Frank Adams, Ian Ibbotson, Jane Hobson, Sheila Dunn, Trevor Doherty, Sally Deakin & Joan Birks	
Minutes: Michelle Chair: Tony Clifton	Actions
Minutes of previous meeting – correct	
Apologies – Brenda Burhouse, Helen Smith, Susan Newstead, Anne Atkinson & Margaret Culshaw	
Patient Reference – minutes, link with appointments DNA	Remind reference group of Peter & Frank Email minutes
Nurse and GP appointments - Is the DNA rate the same for both teams Reasons for DNA – patient admission, memory problems, chaotic lifestyles, genuine mistake Correlation between morning text to remind Letters sent out for extreme patients. James Ward will volunteer to do an audit for 2 or 3 weeks, who they were, in hospital, why Thank you in the power point for attending – can we have thank you for attending.	JCW to action audit
Disabled access – success, met with the now landlord in charge of repairs – surveyor Claire Greenham, agreed to lower kerb, will write to us with the outcome. Remarking	
Problems with roof, removing moss, broken flag, generally looking at landscaping. Very positive. Debris main driveway	
Food bank – posters, bin, collection box	Noticeboard up asap
Slaithwaite update – reduction in GP funding – not manageable. Patient group up and running to fight cuts – local paper, look North was coming tomorrow now not coming until next week. Knitting group knitting GPs, posters in shops, family doctor SOS save our surgery facebook. 5 GP closures, 4 in Brighton and 1 in Essex – NHS will retender these practices. Change in funding process, formula's not right. Local council involved – Dr Ward believes Dr Wilding has got someone involved.	

<p>HRI A+E proposed closure – old building Long way to go from Holmfirth to Halifax 100,000 people to raise in Parliament Transport issues for accessing Halifax for non-car owners. May not be all bad news, not heard of any proposals thought is may use Holme Valley or alternative???? Bypass very busy, Elland Bridge currently out. Impacts on carers Barnsley hospital not as far, bus route 2 buses? Life-threatening injuries Wait times in A+E may increase, capacity Whole patient experience Join the face book page and everyone to share – keep abreast, spread the word.</p>	
<p>Text messaging – weather alert – felt that condescending wonder if was only sent to people over 65. It was sent to everyone. The consensus of the group that it was a very good idea.</p>	
<p>Lack of gritting near elderly homes – council informed member bins provided.</p>	
<p>Patient access online – repeat prescriptions from 31st March – access to records in order to facilitate this service we have to change how patients access is accessed, demographics, allergies, medication – from 31st will be able to see coding of problems Because we have a dispensary we cannot sign up for electronic prescribing. From your records we will know where to send your medication. Can't order control drugs, morphine, diazepam etc Switch off old system, notified on website, posters up. You can still ring 01484 689222 and use post box</p>	
<p>Move appointments system from our Front desk appointment system to Emis appointment.</p>	
<p>Organ Donation – raise awareness – encourage people to talk about. Make your family aware, your wishes. No age limit</p>	
<p>Next meeting 15th March, 7pm</p>	